

## **Cancellation Policy**

We understand that sometimes it's necessary to cancel/rearrange your sessions and will do our best to accommodate where possible.

Please read the following to clarify our cancellation policy

### **Weather**

If the venue feels the weather is not safe to hold the session then the venue will cancel and refund any fees.

If the client cancels due to weather, then full payment is required unless the session is rescheduled within the same week.

### **Lessons**

Lessons cancelled with less than 48 hrs notice will incur full payment

If lessons are rescheduled for the same week then the charge won't apply. Please note in cases of pole work, and clinics rescheduling is not possible so unless the space can be filled then the charge applies.

### **Camps**

A deposit secures your place on a camp this must be paid 6 weeks in advance. The remaining balance is due 1 month before the camp. Cancellation with less than a months notice will incur a loss of the deposit. Cancellation with less than 3 weeks notice will incur full payment unless the space can be refilled.